

Student Section – Privacy Policy

Last updated: July 1, 2025

*This Privacy Policy explains how Student Section LLC ("**Student Section**," "**we**," "**our**," or "**us**") collects, uses, discloses, and safeguards your information when you use the Student Section mobile application and related services (collectively, the "**Services**").*

1 Scope & Eligibility

Student Section is intended **solely** for individuals who:

1. Are **at least 18 years old** (or the age of majority where they live, if higher); **and**
2. Can authenticate with a valid **@umich.edu Google account** (we may later admit other universities).

We **do not perform automated age-verification**; by creating an account you represent and warrant that you satisfy these requirements.

2 Information We Collect

Category	Examples	Purpose
Account Identifiers	Name, university email address, phone number	Account creation & login
Profile Information	Google profile picture	In-app display, personalize user experience

Ticket Details	Ticket barcode, event, seat/section, price	Enable escrow, transfer, resale
Payment Information	Stripe payment token (we never store full card number), Apple Pay transaction token	Process payments, remit payouts
Device & Log Data	IP address, browser type, OS version, device model, crash logs	Security, diagnostics, analytics
Communications	In-app messages, support emails	Facilitate transactions, customer support

3 How We Use Information

We never sell or rent personal data.

We use your information to:

1. Facilitate ticket listings, escrow, sales, and electronic transfer;
 2. Authenticate users and detect fraud (including bot activity);
 3. Communicate with you via email, push notifications, and in-app messages;
 4. Provide customer support and resolve disputes;
 5. Improve, test, and secure the App through analytics and diagnostics;
 6. Comply with applicable laws, court orders, and law-enforcement requests.
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4 Legal Bases

Purpose	Legal Basis
Provide & operate Services	Contract performance
Prevent fraud & secure Services	Legitimate interests
Optional marketing (if ever enabled)	Consent
Meet legal obligations	Legal obligation

5 Disclosures to Third Parties

Recipient	Reason
Stripe, Inc.	Payment processing, KYC/AML, dispute handling. For more information on how Stripe handles your data, please review Stripe's Privacy Policy .
Apple Pay / Apple Inc.	Secure mobile payments and transaction tokenization. Apple Pay does not share your actual card number with us; instead, it provides a unique device account number and transaction-specific token.
Google Cloud Platform & Firebase	Hosting, analytics, push notifications

Google OAuth	Account authentication via Google Sign-In
Cloudflare, Inc.	CDN services, traffic filtering, web application firewall
Apple (App Store / App Store Connect)	App distribution, crash reporting, analytics
Docker, Inc.	Containerization and secure application deployment
Railway	Application hosting, infrastructure, and deployment services
Law-enforcement or regulators	To comply with subpoenas, court orders, or applicable law

We **do not share** user data with schools, sponsors, or advertisers.

6 Data Retention

We retain account and transaction records for **seven (7) years** after account closure or last activity to comply with tax, accounting, and fraud-prevention obligations, unless a longer period is required by law.

7 Security

We use administrative and technical safeguards to protect your data, including TLS encryption in transit and employ AES 256 encryption where applicable.

8 Your Rights & Choices

Depending on your jurisdiction, you may have the right to:

- Access the personal data we hold about you;
- Request correction or deletion of inaccurate or outdated data;
- Request the restriction of processing in certain circumstances;
- Receive your data in a portable format (data portability);
- Object to processing based on legitimate interests;
- Withdraw consent for any processing based on consent.

To exercise these rights, contact us at **support@studentsection.app**. We will verify your identity and respond within the timeframes required by law.

You may also update, review, or delete your account information by accessing your account settings.

9 Cookies & Tracking Technologies

We use cookies and similar technologies to:

- Authenticate users and prevent fraudulent use of accounts;
- Remember user preferences and settings;
- Analyze app performance and usage trends;
- Deliver relevant notifications and improve your overall experience.

Most mobile platforms allow you to manage your cookie preferences through your device settings. You may also disable push notifications via OS-level settings.

10 International Transfers

When we transfer personal data outside the United States, we rely on approved contractual clauses or an equivalent legal mechanism.

11 Changes to This Policy

Material changes will be posted in-app or emailed **30 days** before taking effect. Continued use after the effective date constitutes acceptance.

12 Contact Information

Student Section LLC

Address: 2956 Vero Dr Highland, MI 48356

Email: support@studentsection.app

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